About the Author

Nabil (Bill) E. Battikha, P.Eng., has a B.Sc. in mechanical engineering with about 30 years of experience in process measurement and control. He is the president of BergoTech Inc., a firm specializing in process instrumentation and control engineering. Over the course of his career, he has worked for suppliers of control equipment, consultants, and end users and developed experience mainly in engineering, management, and training. He has published two other books with ISA: *The Management of Control Systems* (1992) and *Developing Guidelines for Instrumentation & Control* (1994). He has also written numerous technical articles, co-authored a patent and a commercial software package, and teaches part-time at universities across North America.